

PICC P&C (2328.HK)

2018 Annual Results

Disclaimer

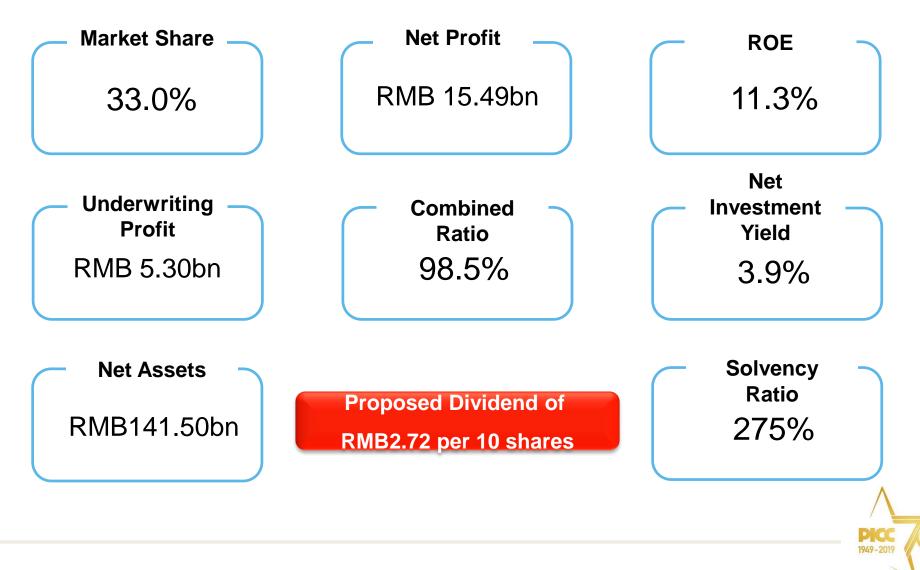


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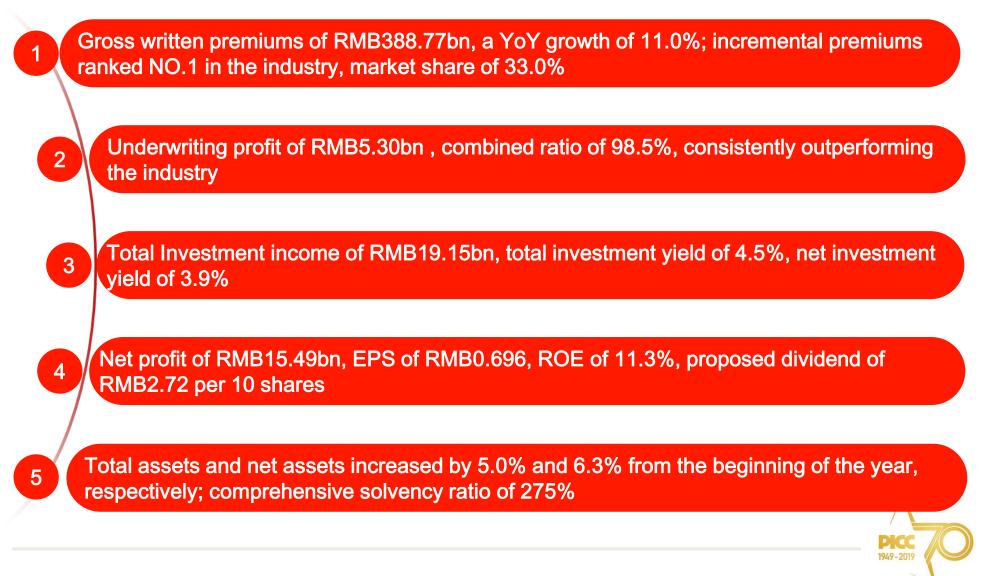


















 Household-owned motor insurance business accounted for 69.7% of the motor premiums income, up by 0.7ppts YoY



Renewal and transferred-in rate grew 0.5ppts YoY to 106.8%

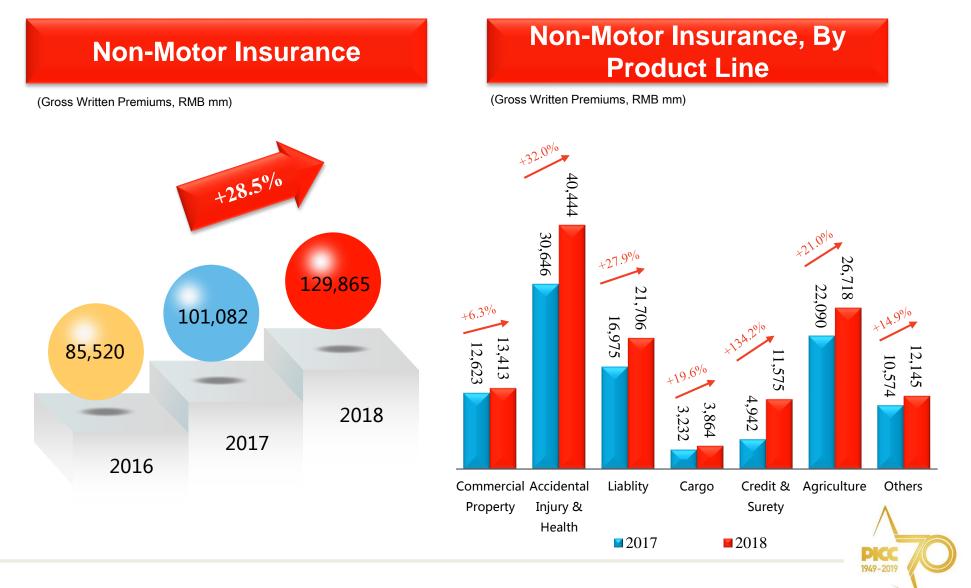


81.1% of the renewed commercial motor insurance customers had not filed any claims, up 2.2 ppts YoY

Percentage of customer purchasing both compulsory and commercial motor policies reached 80.6%, up 2.3ppts YoY



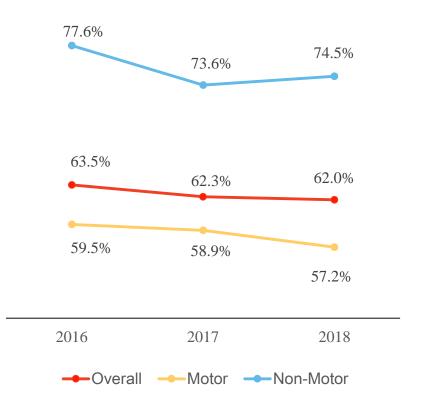
Non-Motor Insurance Business Grew Rapidly



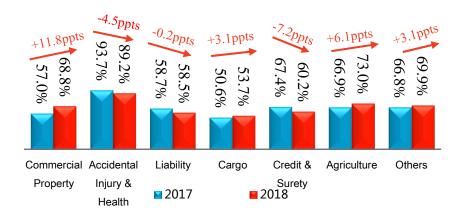
Loss Ratio Decreased



Loss Ratio



Loss Ratio for Non-Motor Insurance



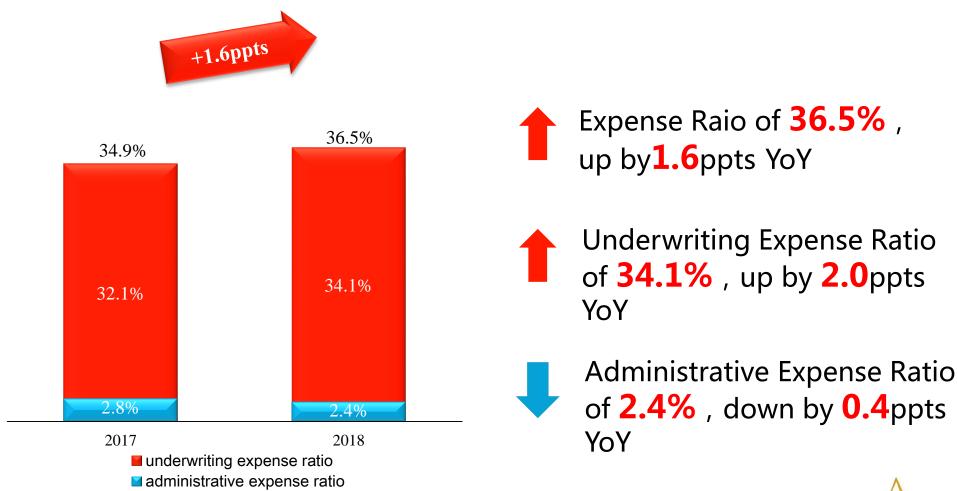
Impact of Catastrophes on Loss Ratio for Non-Motor Business Catastrophes led to an estimated net loss of RMB5.67bn for non-motor insurance business, an increase of RMB2.44bn or 75.3% YoY, driving up the loss ratio of non-motor insurance by 6.0 ppts.

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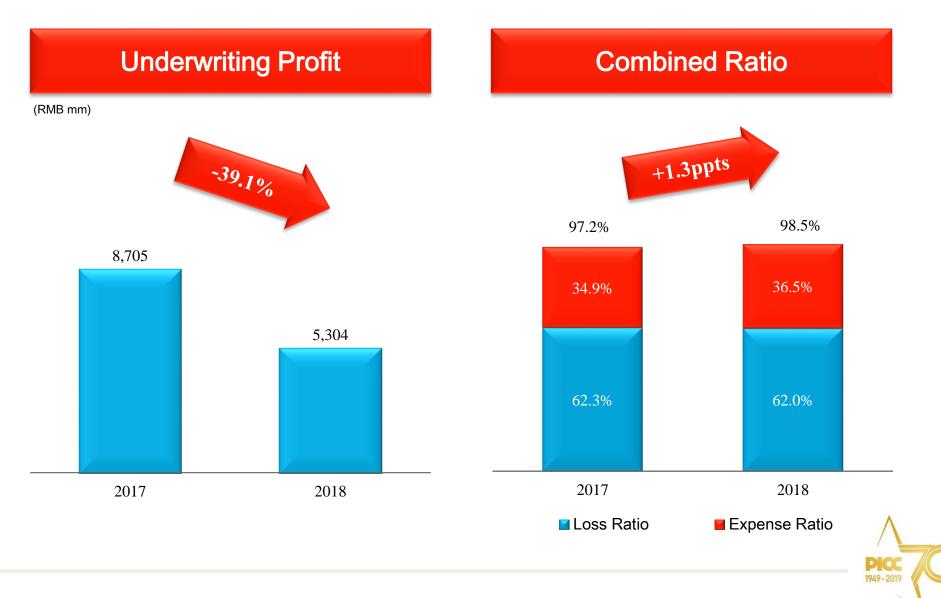




Note: Underwriting expense ratio = (Net policy acquisition cost + Other underwriting expenses) / Net earned premiums

Note: Administrative expense ratio = Administrative expenses / Net earned premiums



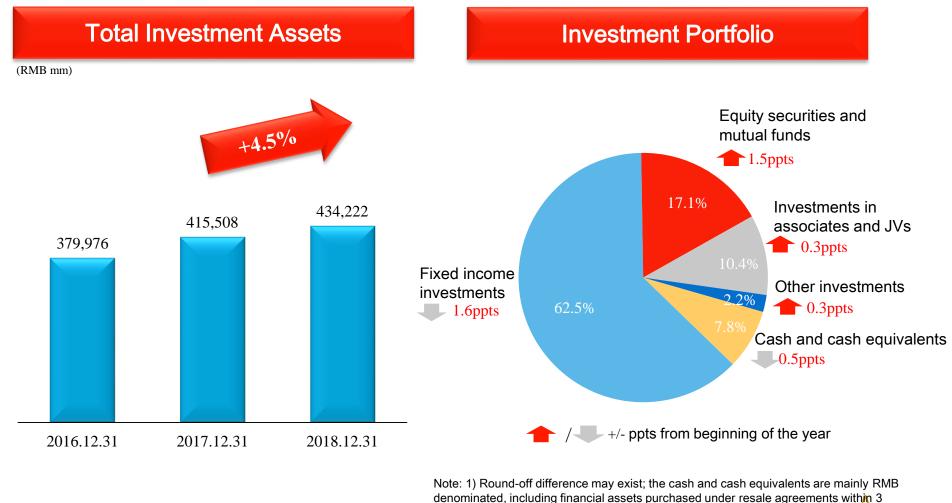


Investment Portfolio Remained Stable



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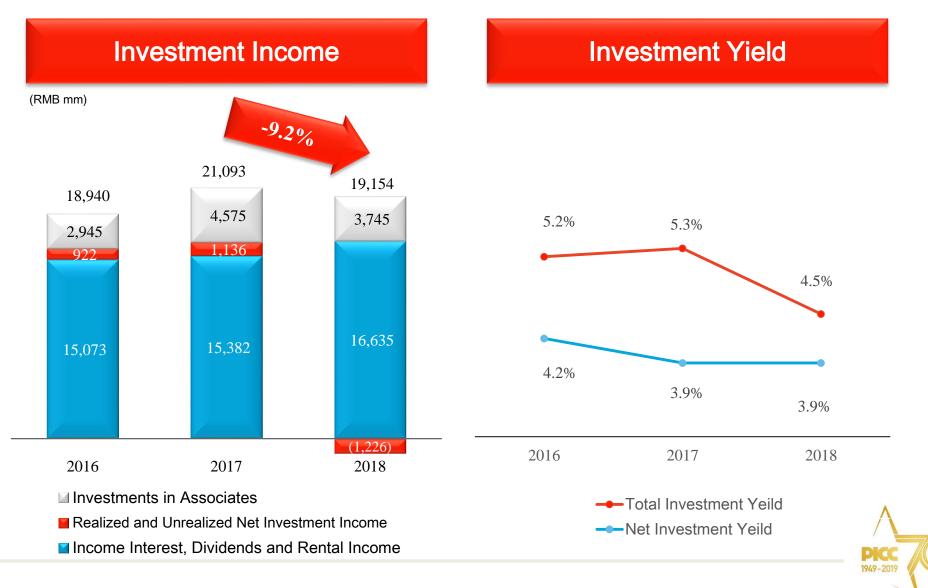


denominated, including financial assets purchased under resale agreements within 3 months;
2) "Other investments" include investment properties, derivative financial assets, and

2) "Other investments" include investment properties, derivative financial assets, restricted statutory deposits



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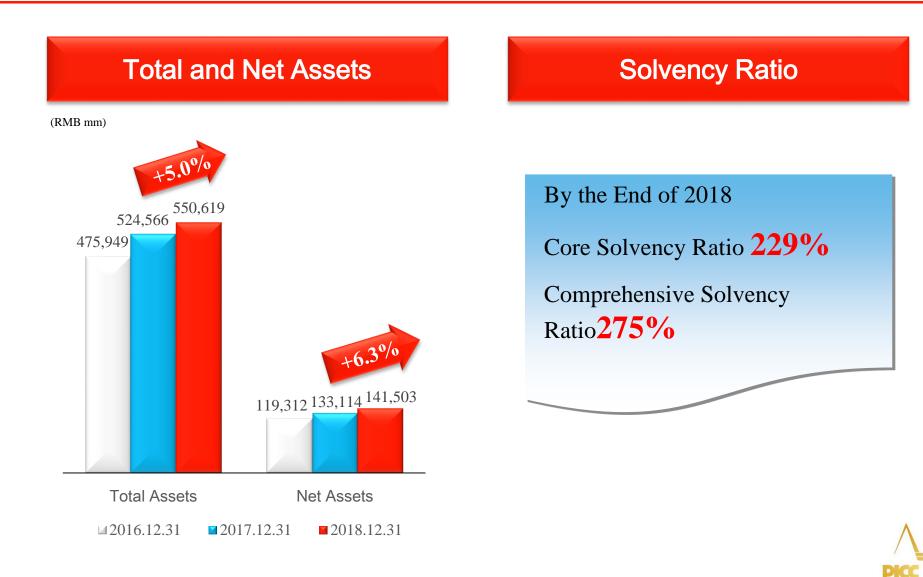






Capital Position Further Strengthened







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Honors and Awards



- Retained the highest service rating of "AA" for insurers in 2018
- Award as the **"2018 Insurance Company with High Quality Development in Chinese Insurance Industry"** in the 2018 China Insurance Ark Awards
- Awarded as the "40th Anniversary of Reform and Opening up Outstanding Property Insurance Company" in the 2018 China Insurerance Ranking
- Conferred the **"Insurance Technology Award of the Year"** in the 2018 China Financial Value Ranking
- Chosen as the **"Excellent Insurance Protection Brand of the Year 2018"** in the Golden Wealth Management Awards
- Chose as "Property Insurance Company of the Year in the 2018" Golden Cicada Awards
- Recognized as an "Outstanding Property Insurance Company" in the 2018 Piloting China annual award
- Awarded as the **"Best Property Insurance Company of the Year in Asia"** topped the Asian Financial Competitiveness Ranking as for the 10th consecutive year





Providing services to meet the public needs for living a better life.

Build a technology-based risk management company.

Construct the Company to be the world-leading one with advanced business model.

3

To make supply upgrading which is innovation-driven and develop new sectors, new business formats and new models in a strategic manner and push forward the transition of the Company from providing economic compensation to providing risk solution.

> To improve the layout of channels, make innovation in sales model, cultivate marketing culture and push forward the transition of the Company from the channelbased relationship marketing to the scenariobased digital marketing.

To enhance technology empowerment, improve professional competence, innovate management model and push forward the transition of the Company's underwriting and claim settlement from offline experience based model to online digital model.









To innovate operating model, conduct internet-oriented organisational renovation, improve operating efficiency and push forward the transition of the Company from level by level hierarchical operation to digitally intelligent operation.



To implement the regional strategy to serve both urban and rural markets, and implement the internationalisation strategy to push forward the transition of the Company from a domestic insurer to a global one.



To adhere to prudent investment, optimize assets allocation and improve investment return.



To adhere to compliance with laws and regulations, enhance comprehensive risk management and uphold the bottom line of no systemic risks.

